

# Jagraj Singh

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## Experience

### *Product Advisor*

*May 2018 - Present*

**Microsoft** | Bellevue, WA

- Deliver tours, workshops, and personal trainings to educate and inspire clients.
- Generate business leads to grow the sales pipeline and generate recurring revenue.
- Provide technical support by diagnosing, troubleshooting, and resolving common problems.
- Demonstrate Microsoft products and services to create new fans and drive excitement in store.

### *Sales Associate*

*Aug. 2012 - May 2018*

**Nordstrom** | Tukwila, WA

- Created a positive client experience while handling multiple priorities.
- Analyzed real-time sales data and advised management on ways to optimize sales.
- Managed phone correspondence by directing calls, checking inventory, and fulfilling orders.

## Education

**Bachelor of Arts in Communication** | University of Washington

*2014 - 2017*

- Coursework included advanced public speaking and a concentration in mathematics.

## Projects

### [Cryptocurrency Lottery](#)

Built a text based lottery game to demonstrate the security of cryptocurrency private keys.

**Skills:** Python, Cryptographic Libraries, Blockchain APIs

### [Attacks on Apéry's Constant](#)

Ongoing attempt at solving a 375 year old problem in pure mathematics.

**Skills:** Python, LaTeX, Mathematical Analysis, Technical Writing

## Skills

**Programming Languages:** Python

**Database Management:** SQL

**Markup & Web:** LaTeX, HTML, CSS

**Productivity:** Microsoft Office 365, Apple iWork, Google G Suite

**Languages:** English, Punjabi